

FOI - 2479

24 June 2024

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

Question:

I am writing to request information on translation of generic non-patient specific publications in the form of leaflets. I am searching for data regarding written translations and face-to-face interpreting, and I am wondering where I can access data that would tell me who translated the leaflets into Portuguese, and any relevant reports that provide general information on these services.

Response:-

Please be advised the Southern Trust uses the following – The Big Word, Global Connects & Flex. This is via a contract.

The Department for Communities has commissioned a number of contractors to provide interpretation, translation and transcription services to the NI Public Sector. The contract was awarded through tender and runs from 1 February 2022 until 31 January 2026

Email: Foi.Team@Southerntrust.hscni.net